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# Factsheet XFT Machine File

www.xft.com/en/product/xft-machine-file





# About XFT Machine File

#### Improve Service – Identify Problems Quickly

Many complex machines lead a long life at the customer's site. For this reason, predictive maintenance and servicing and fast service in the event of machine breakdowns are essential. XFT Machine File is now available to bring together all SAP documents and records for a machine in a central location from the very beginning. This allows you to keep an overview of all work that has been carried out on the machine and where this machine has been used.

# **Overview of Features**

### Machine File

- One file per machine
- Filing of documents to the machine, e.g:
  - o Damage photo
  - o Maintenance report
  - Display of the most important equipment data, such as:
    - o Status
    - Planner group, planning plant
    - o Customers, end customers, operators
    - o Start of operation

## Synchronization

- Link to the corresponding sales document
- Synchronized storage of DVS documents to the equipment
- Synchronized integration of:
  - o Customer orders and deliveries for repairs
  - o service notifications, service orders and maintenance contracts

#### Equipment Usage List

- Clear presentation of the temporal change of certain data concerning the equipment, e.g.
  - Functional location
  - o Installation location
  - o Customer, end customer, operator



## Integration in SAP ERP and the XFT Product Landscape

- Jump tot he equipment, the equipment bill of material and the equipment structure list
- Visualization of the equipment parts list from the file view
- Display of details and document flow for sales orders and deliveries from the file view
- Integration into the XFT Sales Manager, especially through customer and order files
- Connection to upstream CRM or ticket systems is possible for the integration of further information
- Jumps to the file via the generic object service (GOS)
- Certified SAP Add-on 100% compatible with SAP ERP and S/4 HANA
- Extensive expansion possibilities of the functions

Would you like to learn more about our products or see what XFT Machine File can do for your business? Contact us today for a live demo!

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